

DURAVU WINDOWS & DOORS INC.

OFFICIAL CONTEST RULES

1. **Contest**

- a) DuraVu Windows & Doors Inc. (hereinafter collectively referred to as the "**Sponsor**") is running a raffle (the "**Contest**") which begins at 1:pm (ET) on April 12, 2019 (the "**Contest Start Date**") and ends at 6 pm (ET) on June 15, 2019 (the "**Contest End Date**"). The period between the Contest Start Date and the Contest End Date is the Contest period (the "**Contest Period**"). The rules set out below are the official contest rules (the "**Rules**").

2. **Eligibility**

- a) To be eligible to participate in the Contest, you must be a resident of Ontario and have reached the age of majority at the time of participating in the Contest.
- b) Participants must be the registered homeowner(s) of the building being quoted for windows and / or doors.
- c) Employees of the Sponsor, or of its related companies, affiliates, and any promotion agencies, representatives, vendors and agents and any other involved in the development, promotion, production, and distribution of material related to this Contest including fulfilment of prizes (collectively, the "**Contest Entities**"), and any person which whom such employees reside are not eligible to participate in the Contest.

3. **How to Participate in the Contest**

- a) No Purchase Necessary. To be entered into the Contest, eligible participants must schedule and attend in person an in-home quote for windows and/or doors from DuraVu Windows & Doors Inc. during the Contest Period. Scheduled appointments for quotes will be entered into the contest by submitting the contest entry card to the DuraVu sales representative during the scheduled appointment. Only one Entry Ballot per unique building address of the registered homeowner(s) in-home quote. Entry Cards can be obtained from a DuraVu Representative during the Contest period.
- b) Bonus Entry Ballots will be automatically awarded and entered into the Contest by purchasing windows and/or doors from DuraVu Windows & Doors Inc. during the contest period. One additional bonus entry ballot will be awarded for each purchased window and/or door based on window and/or door opening.
- c) Any person who is entered into the Contest is referred to herein as a Participant.
- d) All information provided by the Participant for the purposes of the Contest must be truthful, accurate and complete. The Sponsor reserves the right to disqualify any Participant whose Entry contains false, incorrect or incomplete information.
- e) The Sponsor may request proof of identity, homeownership or other eligibility proof from the Participant at any time. Failure to provide such proof within a reasonable time may lead to the disqualification of the Participant.

4. Prize Details

- a) FIVE (5) prizes ("Grand Prize") will be awarded in this Contest.
- b) The Grand Prize will be one of FIVE (5) Vacation Vouchers for two (2) (fulfillment of Grand Prize provided by Destination Motivation). The approximate retail value of the Prize is approximately \$800.00 (Canadian).

5. Winner Selection

- a) FIVE (5) entries will be chosen by random draw from among all eligible Participants in accordance with these Rules. The Participant whose name is drawn will be referred to herein as a "**Finalist**".
- b) Odds of winning the Grand Prize depend on the number of eligible Entries received.
- c) **Finalists** will be notified by telephone or e-mail (the "**Notification**") by the Sponsor following the date of the draw. In order to be declared one of the FIVE winners (the "**Winners**"), the **Finalists** must correctly answer a mathematical skill-testing question. In the event the Sponsor is unable to notify the **Finalist** within a reasonable period or if the Finalist does not respond to the Notification sent by the Sponsor or does not correctly answer the mathematical skill-testing question within a period of two (2) business days following the first contact, the **Finalist** will be disqualified and a second **Finalist** will be chosen among all remaining eligible Entries. In the event the Sponsor is unable to notify the second Finalist within a reasonable period or if the second **Finalist** does not respond to the e-mail sent by the Sponsor's representative or does not correctly answer the mathematical skill-testing question within a period of two (2) business days following the first contact, such second **Finalist** will be disqualified and the Sponsor will have the right, at its sole discretion, to select another **Finalist** among all remaining eligible Entries or to cancel the award of the Grand Prize.
- d) In order to be declared the Winner, the **Finalist** and guest must also complete and sign the Declaration and Release Form (the "**Declaration and Release Form**") attached to the Notification Email whereby the **Finalist** acknowledges and confirms that the Rules have been complied with and that the Contest Entities and their respective employees shall have no liability for any harm, accident, loss or prejudice related to the Contest, the Grand Prize, or the award of the Grand Prize.
- e) By signing and returning the Declaration and Release Form, the Winner also grants to the Sponsor the right, in relation to the Contest or its promotion, without any additional notice or compensation, to copy, reproduce, publish, broadcast, communicate by telecommunication, exhibit, disseminate, adapt, use and reuse his or her name, address (city, province), voice, declarations, image, photos or other representations or recordings for publicity purposes using any media and in any format, including, without limitation, on the Internet. The Winner by entering the contest agrees to this release.
- f) The Declaration and Release Form, completed and signed, must be received by the Sponsor within 10 business days of the Notification Email being sent to the **Finalist**. Otherwise, the **Finalist** will be disqualified and the Sponsor

- will have the right, at its sole discretion, to select another **Finalist** from among the remaining eligible Entries or to deem the Grand Prize as forfeited.
- g) The Finalist and guest agree to be bound by the rules and terms and conditions of the Vacation Voucher. Failure to adhere to rules and terms and conditions will result in forfeiture of the Grand Prize without compensation.
6. Undertaking by Participant
- a) By entering the Contest, each Participant: 1) agrees to be bound by these Rules; 2) agrees not to hold liable the Contest Sponsor, Entities or their respective directors, officers and employees, for any prejudice, loss or damages of any kind incurred by the Participant or any other person sustained wholly or in part, directly or indirectly, from the acceptance, possession, use or abuse of the Grand Prize, the participation in this Contest, or any activity related to the Grand Prize; and, 3) agrees to indemnify the Contest Sponsor, Entities and their respective directors, officers and employees, for any claims related to any violation of these Rules or acceptance of the Grand Prize by the Participant and / or the Participant Guest. 4) Agrees to grant Sponsor the right, in relation to the Contest or its promotion, without any additional notice or compensation, to copy, reproduce, publish, broadcast, communicate by telecommunication, exhibit, disseminate, adapt, use and reuse his or her name, address (city, province), voice, declarations, image, photos, short story, or other representations or recordings for publicity purposes using any media and in any format, including, without limitation, on the Internet, and the Participant may be required to sign a document to this effect. 5) Agrees to be bound by the rules and conditions of the Grand Prize as awarded.
- b) Sponsor's decisions are final. The Sponsor reserves the right, at its sole discretion, to disqualify a Participant who violates these Rules, disrupt or attempts to disrupt or alter the participation process or the operation of the Contest.
7. Limitation of Liability
- a) The Sponsor will not be held liable for any entries, communications, responses and Declaration and Release Forms that are lost, delayed, destroyed or misdirected or for any other technical defect, including those related to computers, software, telecommunications networks, telephones or Internet connections. The Sponsor assumes no liability for false or incorrect information caused either by the users or by any equipment or program associated or used in connection with the Contest or for any human or technical error that may take place during the Contest process.
8. Privacy
- a) By entering the Contest, the Participant agrees to the collection, use and disclosure by the Sponsor or its authorized agents of the Participant's personal information provided through the entries for the purpose of carrying out the Contest and delivering the Grand Prize.
- b) Personal information may be transferred to third parties that are retained by the Sponsor to perform storage, management and other similar functions, subject to the laws applicable to the protection of personal information and

the Sponsor's internal policies regarding personal information. Files containing personal information will be kept at the Sponsor's or its service provider's offices or on their servers and employees who require access to personal information in order to fulfil their job requirements will have access to these files. To the extent provided by applicable law, the individuals concerned may request access to the file containing their personal information and the correction of such information by contacting the Sponsor at: duravu.ca/privacy

9. General

- a) The Grand Prize must be accepted as is and may not be transferred or converted to cash. The Grand Prize may not be substituted, except at the Sponsor's sole discretion. Any portion of the prize that has not been accepted or used by the Winner will be deemed forfeited. The winner is responsible for any and all travel arrangements and costs for transportation, transfers, port fees, upgrades, tips and any other costs related to the vacation package selected. Winner must make all travel arrangements and bookings upon receiving the Vacation Voucher according to the terms and conditions of the Vacation Voucher. Winner guest(s) agrees to all Contest Rules and terms and conditions of the Contest and Grand Prize.
- b) Any attempt to deliberately damage any property or website related to the Contest or to hinder the legitimacy of the Contest process may constitute a violation of civil and criminal laws and the Sponsor reserves the right to initiate legal proceedings and claim damages to the extent permitted by law.
- c) The entries are subject to verification and may be declared invalid if they are illegible, incomplete, mechanically reproduced, damaged, tampered with, falsified or altered in any way.
- d) No correspondence will take place in relation to the Contest, except for correspondence with the Finalists and Winners.
- e) The Sponsor reserves the right to annul, suspend or modify the Contest if a computer problem, an unauthorized human intervention or another cause beyond the control of the Sponsor alters or affects the security, fairness, integrity, management or adequate conduct of the Contest.